

Linnea (Lin) M. Fox
Associate Director
Federal Register

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January 22, 2002

RECEIVED

JAN 22 2002

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

Re: CC Docket No. 88-2/Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Ameritech fourth calendar quarter of 2001.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Linnea M. Fox", written in dark ink.

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	135	37.93	12	8.89
CENTREX	130	6.54	12	9.23
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	75	32.97	16	21.33
FOREIGN EXCHANGE	40	412.95	9	22.50
COIN	1596	3.89	109	2.79
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	19	.89	2	10.53
DID (LINE)	24	.17	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	48	6.98	5	10.42
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	10	2.00	1	10.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	13	3.92	2	15.38
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
AFFILIATED

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	TOTAL ORDERS -----	1 AVERAGE INTERVAL -----	2 DUE DATE MISSED -----	2 % MISSED -----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	12	36.00	5	41.67
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	34	6.65	1	2.94
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	30	4.80	4	13.33
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	153	8.24	22	14.38
PBX	2054	147.95	215	10.47
CENTREX	5848	44.23	780	13.34
WATS	2	1.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	101	17.38	10	9.90
FOREIGN EXCHANGE	160	31.79	24	15.00
COIN	1154	7.42	54	4.14
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	41	158.02	1	2.44
FEATURE GROUP D	1195	1,053.19	53	4.44
DID (TRUNK)	661	143.61	77	11.65
DID (LINE)	79	44.89	6	7.59
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	155	5.15	8	5.16
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	110	8.63	8	7.27
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	299	9.09	31	10.37
VOICE SWITCHED LINE	364	23.41	23	6.32
VOICE SWITCHED TRUNK	53	6.38	1	1.89
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	27	2.63	2	7.41
BASIC DATA/VOICE	961	37.60	127	13.22
PSNA-VOICE/DATA TIE TRUNK	82	8.37	12	14.63
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	409	6.64	6	1.47
DATA EXTENSION-VOICE GRADE	37	2.76	6	16.22
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	5	1.00	0	.00
PROGRAM AUDIO 100-5000HZ	10	1.00	0	.00
PROGRAM AUDIO 50 -8000HZ	37	4.19	1	2.70
PROGRAM AUDIO 50 -15000HZ	7	2.14	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	48	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	6	6.67	1	16.67
DIGITAL DATA 2.4KBS	168	4.84	29	17.26
DIGITAL DATA 4.8KBS	20	13.45	4	20.00
DIGITAL DATA 9.6KBS	451	8.94	54	11.97
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	6253	4.40	535	8.56
DIGITAL DATA 64 CCC KBS	2743	4.82	218	7.95
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	25158	72.83	1517	6.03
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	859	34.81	34	3.96
GT 45 MBS	1	2.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	5	1.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
4TH QTR, 2001
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	1	2.50	3043	6.74
CENTREX	0	.00	5775	3.14
WATS	0	.00	8	13.44
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	41	9.83
FOREIGN EXCHANGE	23	4.17	346	6.94
COIN	4391	28.50	1272	23.89
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	2	7.37	1188	6.76
DID (LINE)	0	.00	227	5.51
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	1	2.95
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	13	8.04
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	110	8.38
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	46	13.08
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	4	5.66
TELEGRAPH GRADE 150BPS	0	.00	3	8.29
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	317	9.79
VOICE SWITCHED LINE	4	3.75	133	8.29
VOICE SWITCHED TRUNK	0	.00	45	7.03
VOICE AND TONE	0	.00	3	8.02
DATA LOW SPEED	0	.00	333	4.47
BASIC DATA/VOICE	25	2.99	1569	4.94
PSNA-VOICE/DATA TIE TRUNK	0	.00	43	4.37
SSN ACCESS-VOICE/DATA	0	.00	2	4.77
SSN INTERMACHINE-VOICE/DATA	0	.00	15	11.58
DATA EXTENSION-VOICE GRADE	8	5.60	618	4.05
PROTECTION RELAY-VOICE GRADE	0	.00	51	5.16
TELEPHOTO AND FACSIMILE	0	.00	5	3.27

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MAINTENANCE
4TH QTR, 2001
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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	8	8.24
PROGRAM AUDIO 100-5000HZ	0	.00	15	9.79
PROGRAM AUDIO 50 -8000HZ	0	.00	30	7.07
PROGRAM AUDIO 50 -15000HZ	0	.00	17	12.57
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	2	1.92
TV CHANNEL 5KHZ	0	.00	1	.42
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	35	4.98
DIGITAL DATA 2.4KBS	0	.00	493	4.65
DIGITAL DATA 4.8KBS	0	.00	137	3.26
DIGITAL DATA 9.6KBS	0	.00	487	3.95
DIGITAL DATA 19.2KBS	0	.00	1	.02
DIGITAL DATA 56KBS	0	.00	2837	3.54
DIGITAL DATA 64 CCC KBS	0	.00	492	2.92
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	7553	1.74
3.152 MBS	0	.00	905	2.61
6.312 MBS	0	.00	16	1.21
44.736 MBS	0	.00	453	2.19
GT 45 MBS	0	.00	3	29.10
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	135	37.93	12	8.89
CENTREX	130	6.54	12	9.23
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	75	32.97	16	21.33
FOREIGN EXCHANGE	40	412.95	9	22.50
COIN	1596	3.89	109	2.79
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	19	.89	2	10.53
DID (LINE)	24	.17	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	48	6.98	5	10.42
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	10	2.00	1	10.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	13	3.92	2	15.38
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	12	36.00	5	41.67
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	34	6.65	1	2.94
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	30	4.80	4	13.33
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	153	8.24	22	14.38
PBX	2054	147.95	215	10.47
CENTREX	5848	44.23	780	13.34
WATS	2	1.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	101	17.38	10	9.90
FOREIGN EXCHANGE	160	31.79	24	15.00
COIN	1154	7.42	54	4.14
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	41	158.02	1	2.44
FEATURE GROUP D	1195	1,053.19	53	4.44
DID (TRUNK)	661	143.61	77	11.65
DID (LINE)	79	44.89	6	7.59
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	155	5.15	8	5.16
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	110	8.63	8	7.27
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	299	9.09	31	10.37
VOICE SWITCHED LINE	364	23.41	23	6.32
VOICE SWITCHED TRUNK	53	6.38	1	1.89
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	27	2.63	2	7.41
BASIC DATA/VOICE	961	37.60	127	13.22
PSNA-VOICE/DATA TIE TRUNK	82	8.37	12	14.63
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	409	6.64	6	1.47
DATA EXTENSION-VOICE GRADE	37	2.76	6	16.22
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
4TH QTR, 2001
SPECIAL SERVICES
NON-AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	5	1.00	0	.00
PROGRAM AUDIO 100-5000HZ	10	1.00	0	.00
PROGRAM AUDIO 50 -8000HZ	37	4.19	1	2.70
PROGRAM AUDIO 50 -15000HZ	7	2.14	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	48	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	6	6.67	1	16.67
DIGITAL DATA 2.4KBS	168	4.84	29	17.26
DIGITAL DATA 4.8KBS	20	13.45	4	20.00
DIGITAL DATA 9.6KBS	451	8.94	54	11.97
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	6253	4.40	535	8.56
DIGITAL DATA 64 CCC KBS	2743	4.82	218	7.95
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	25158	72.83	1517	6.03
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	859	34.81	34	3.96
GT 45 MBS	1	2.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	5	1.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
4TH QTR, 2001
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	1	2.50	3043	6.74
CENTREX	0	.00	5775	3.14
WATS	0	.00	8	13.44
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	41	9.83
FOREIGN EXCHANGE	23	4.17	346	6.94
COIN	4391	28.50	1272	23.89
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	2	7.37	1188	6.76
DID (LINE)	0	.00	227	5.51
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	1	2.95
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	13	8.04
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	110	8.38
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	46	13.08
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	4	5.66
TELEGRAPH GRADE 150BPS	0	.00	3	8.29
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	317	9.79
VOICE SWITCHED LINE	4	3.75	133	8.29
VOICE SWITCHED TRUNK	0	.00	45	7.03
VOICE AND TONE	0	.00	3	8.02
DATA LOW SPEED	0	.00	333	4.47
BASIC DATA/VOICE	25	2.99	1569	4.94
PSNA-VOICE/DATA TIE TRUNK	0	.00	43	4.37
SSN ACCESS-VOICE/DATA	0	.00	2	4.77
SSN INTERMACHINE-VOICE/DATA	0	.00	15	11.58
DATA EXTENSION-VOICE GRADE	8	5.60	618	4.05
PROTECTION RELAY-VOICE GRADE	0	.00	51	5.16
TELEPHOTO AND FACSIMILE	0	.00	5	3.27

ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
4TH QTR, 2001
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
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DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	8	8.24
PROGRAM AUDIO 100-5000HZ	0	.00	15	9.79
PROGRAM AUDIO 50 -8000HZ	0	.00	30	7.07
PROGRAM AUDIO 50 -15000HZ	0	.00	17	12.57
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	2	1.92
TV CHANNEL 5KHZ	0	.00	1	.42
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	35	4.98
DIGITAL DATA 2.4KBS	0	.00	493	4.65
DIGITAL DATA 4.8KBS	0	.00	137	3.26
DIGITAL DATA 9.6KBS	0	.00	487	3.95
DIGITAL DATA 19.2KBS	0	.00	1	.02
DIGITAL DATA 56KBS	0	.00	2837	3.54
DIGITAL DATA 64 CCC KBS	0	.00	492	2.92
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	7553	1.74
3.152 MBS	0	.00	905	2.61
6.312 MBS	0	.00	16	1.21
44.736 MBS	0	.00	453	2.19
GT 45 MBS	0	.00	3	29.10
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00